

06 February 2013

Dear Health Professional and Practice Manager

NOTICE: EDI Confirmation Report

We have improved the EDI Confirmation Report during 2012 and we thank all of you who gave your valuable input and feedback.

We have implemented now a quality control process that will ensure that claims are not rejected on the EDI Confirmation Report with a possible rejection subject to manual intervention.

Kindly be advised that the EDI Confirmation Report will be sent after three (3) working days of submission date due to the quality control process implemented.

If you should require any further assistance, please do not hesitate to contact our Client Services on +264 (61) 2999 000 or email serviceprovidersuite@na.prosperityhealth.com

Kind Regards

Prosperity Health Namibia

Fund Administrators for: